





# Maricopa Retired & Senior Volunteer Program (RSVP) Paula Wright, Director Area Agency on Aging, Region One

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Maricopa Area Agency on Aging (Region One), RSVP

2012-2013

Phoenix, Arizona

Federal Legislative Districts 3, 7, 8 and 9

### **PROGRAM FAST FACTS**

Congressional District(s): **3, 7, 8 & 9**State Legislative District(s): **01, 15, 19, 21, 22, 24, 27, 28, & 30** 

Service Area by County/City: Maricopa Project Federal Share: \$134,190 Project Local Match: \$82,760

Community Volunteers Recruited: 294
Volunteer Hours Served: 55,460
Value of Volunteer Hours: \$1,113,637
\*2011 Independent Sector Rate for the Value of a Volunteer
Hour in Arizona is \$20.08

## **Community Needs**

Healthy Futures: There is a tremendous need for additional services to older adults in Maricopa County that will allow seniors to maintain independent living. Additionally, there is an education need related to health care access; and providing services related to food security.

Veterans: Over 280,000 veterans reside in the county, with increased needs for awareness and access to community-based services.

Other Community Needs: Both government and non-profit organizations in Maricopa County need volunteers to help support a variety of human and social needs.

# **National Priority Area: Healthy Futures**

 Increase social support for homebound older adults and individuals with disabilities.



## **Program Activities**

- Healthy Futures: Addresses unmet health needs of Arizona citizens including access to health care, improving nutrition, food distribution, and providing companionship and transportation assistance in order to increase seniors' ability to live independently;
- Veterans: Addresses unmet needs of veterans, members of armed forces, and family members of deployed military personnel;
- 3) <u>Disaster Services</u>: Concerns regarding preparation, mitigation, response and recovery efforts that relate to disaster events.
- 4) Other Community Needs: RSVP volunteers serve in a variety of capacities helping to meet critical needs in the community including the areas of food security; intergenerational learning; capacity building for non-profits; hospital patient support; ESL language instruction; Volunteers in Police Service (VIPS); consumer advocacy; activity leaders; supportive services to the homeless and serving in the cultural arts.

## **Program Impact**

Two-hundred ninety-four (294) RSVP volunteers served in 37 volunteer stations in communities throughout Maricopa County between 2012-2013. Maricopa RSVP provides volunteers with an enriching experience by providing them opportunities to meet critical community needs and enhance the quality of life of Arizona citizens. New initiatives include: Access to Healthcare Initiative, Head Start Initiative, and Veterans Initiative. RSVP volunteer success story:

Betty is 84 years young; full of life and since 1997 has been a weekly volunteer at Beatitudes AgeLink, an intergenerational child development center. Betty came to the center every Thursday to rock, feed and love babies 6 weeks to one year old. She visited as a "Grand-friend," helping to keep the babies happy as teachers took lunch breaks. As a dedicated volunteer, Betty has looked after over 200 babies and families. She's had a positive impact on the community, staff, and families. Betty created lasting relationships with many children and their families; and enjoyed seeing them even years after they have moved on from Beatitudes.

#### Mission

The Area Agency on Aging, Region One is a private, non-profit organization that advocates, develops and delivers essential services to enhance the quality of life for older adults, persons with disabilities, people with HIV/AIDS and caregivers.

#### Vision

The Area Agency on Aging, Region One strives to secure, promote and provide essential services to enhance the quality of life in a diverse and changing society. We meet this challenge through advocacy, coordination, building alliances, and promoting public awareness guided by integrity, vision, and sustained commitment.

## History

The Area Agency on Aging, Region One has sponsored Maricopa RSVP since 1993. Our geographic service area is Central, Northern and Western Maricopa counties which face critical human needs and human service challenges, including Phoenix, Fountain Hills, Scottsdale, Glendale, Cave Creek, Peoria, Sun Cities, Wickenburg, Buckeye, Avondale, Tolleson, Gila Bend and New River. When volunteers join Maricopa RSVP they are starting a journey with a program that has a long tradition of helping others and building strong and healthy communities. They bring years of experience to local organizations and they make a difference.

# **Other Information**

In 2008, the National Association of Area Agencies on Aging selected the Agency from among 629 area agencies nationwide to receive its top award for leadership as an Innovator in Aging Programs in recognition of its outstanding contributions to the quality of life of older adults.





# **Partnerships**

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American Red Cross	Phoenix
Arizona Science Center	Phoenix
Arizona State Veteran's Home	Phoenix
Banner Boswell Medical Center	Phoenix
Banner Olive Branch Senior Center	Sun City
Benevilla	Surprise
Call 12 for Action – Channel 12 KPNX TV	Phoenix
City of Avondale Police Department	Avondale
City of Glendale Police Department	Glendale
City of Phoenix Senior Centers:	Phoenix
Chinese Senior Center	Phoenix
Desert West Community Center	Phoenix
Devonshire Senior Center	Phoenix
Shadow Mountain Senior Center	Phoenix
City of Scottsdale Police Department	Scottsdale
Desert Mission Food Bank	Phoenix
DUET: Partners in Health	Glendale
Foothills Caring Corps	Carefree
Granite Reef Senior Center	Scottsdale
Herberger Theatre	Phoenix
Horses Help	Phoenix
Hospice of the Valley	Phoenix
John C. Lincoln Hospital	Phoenix
Paradise Valley Emergency Food Bank	Paradise Valley
Peoria Senior Center	Peoria
Phoenix Baptist Hospital	Phoenix
Scottsdale Home Delivered Meals	Scottsdale
Sky Harbor Chaplaincy Program	Phoenix
Southwest Center or HIV/AIDS	Phoenix
Sun City Meals on Wheels	Sun City
St. Mary's Food Bank	Surprise
St. Vincent de Paul	Phoenix
Tolleson Senior Center	Tolleson
VA Medical Center Carl T. Hayden	Phoenix